

# soul & soil

Soul & Soil Residential Units Owners Association,  
(SASRUOA), Assetz Soul & Soil,  
Ground Floor, Sy No 43 & 45, Hennur Main Road,  
Chikkagubbi Village, Bengaluru Urban,  
Bangalore- 560077

To,

Mr. Pradeep G  
Managing Director  
Paradigm Integrated Facility Services Pvt. Ltd.  
KSF Building, 1st Floor, No. 15, Golf View Road,  
HAL Airport Road, Kodihalli,  
Bengaluru – 560008

Date: 28th May 2025

**Subject: Appreciation for Excellent Facility Management Services**

Dear Mr. Pradeep,

We, the Management Committee of *Assetz Soul & Soil*, would like to express our sincere appreciation for the excellent services provided to our community since **16th March 2024**.

The Paradigm team has demonstrated exceptional professionalism and efficiency in managing all aspects of facility operations—including **housekeeping, electrical and plumbing maintenance, horticulture, waste management, and common area upkeep**. Their coordinated efforts have ensured that our community remains clean, functional, and aesthetically appealing.

We especially commend the **proactive approach and responsiveness** of your team in addressing residents' concerns, promptly handling service requests, and ensuring minimal disruption during maintenance activities.

Your **security team** has played a vital role in helping us investigate and report incidents involving unauthorized intrusions into the community. They have taken full ownership and handled such situations responsibly and effectively.

We would also like to recognize **Facility Manager Mr. Nagaraj A Karnatagi and Operations Manager Mr. Venkat**, whose **cost-effective initiatives** have contributed significantly to reducing operational expenses while maintaining service quality. The entire management team has extended outstanding support across all aspects of community welfare.

We thank the **Paradigm team** for their dedication and commitment to maintaining high standards and for contributing to the **safety, comfort, and sustainability** of our living environment.

Warm regards,

For Soul and Soil Residential Units Owners Association

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Owners Association

*Jyoti R*

Authorized Signatory

Joint Secretary